



Education and Culture DG

# Evaluation and Impact Assessment in DG Education and Culture (EAC)

Vlaams Evaluatie Platform, Brussel 16 December 2010

# Overview

1. **Background:** DG EAC
2. **Evaluation:** What, Why, When, Who, How
3. **Impact Assessment:** What, Why, When, Who, How
4. **Challenges** - keys to success



# 1. DG EAC

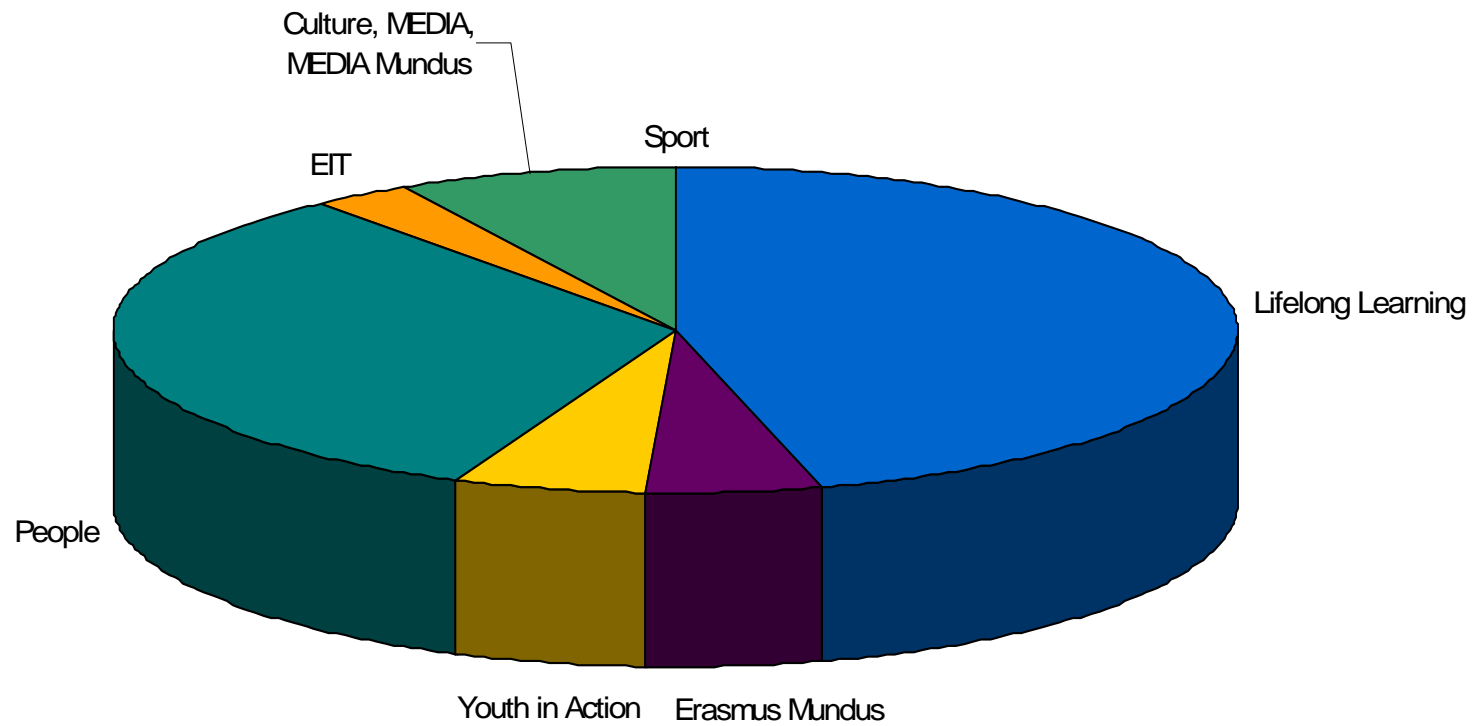


Education and Culture DG

| Responsible for           | Programmes                                  |
|---------------------------|---------------------------------------------|
| Education and training    | Lifelong Learning Programme, Erasmus Mundus |
| Multilingualism           |                                             |
| Part of Research          | People (FP7), EIT                           |
| Culture                   | Culture, MEDIA, Media Mundus                |
| Youth                     | Youth in Action                             |
| Sport                     | ---                                         |
| Central Library, Trainees | Administrative budget                       |



# EAC Programmes



2011 Total: € 2.3 billion



# At the heart of “Europe 2020”

## Three priorities for Europe 2020

- **Smart growth** – developing an economy based on knowledge and innovation;
- Sustainable growth – promoting a more resource efficient, greener and more competitive economy;
- **Inclusive growth** – fostering a high-employment economy delivering economic, social and territorial cohesion.

## Seven flagship initiatives, including:

- Innovation Union
- Youth on the move
- An agenda for new skills and jobs
- A digital agenda



# Respect for subsidiarity & cooperation

- Soft law (recommendations, resolutions ...)
- Communications
- Expert and political dialogue – renewed **OMC** based on:
  - Common objectives
  - Peer-learning
  - Follow-up of progress
  - European reference tools
- Mainstreaming
- Debates and fora
- Extensive consultation





# EAC organisation

- About 600 staff
- Programmes implemented by 2 executive agencies and 71 National Agencies (LLP + YiA)
- 5 operational Directorates  
(3 LLP-research, Culture-MEDIA, Youth-Sport)
- 1 resources Directorate  
unit R2: budget, strategic planning, evaluation/IA, internal control, risk





## 2. Evaluation – What?

- “Judgement of interventions according to their results, impacts and the needs they aim to satisfy”

Ref: Responding to Strategic Needs: Reinforcing the use of evaluation, SEC(2007)213

- Evaluation analyses:
  - Relevance
  - Efficiency
  - Effectiveness
  - Utility
  - Sustainability

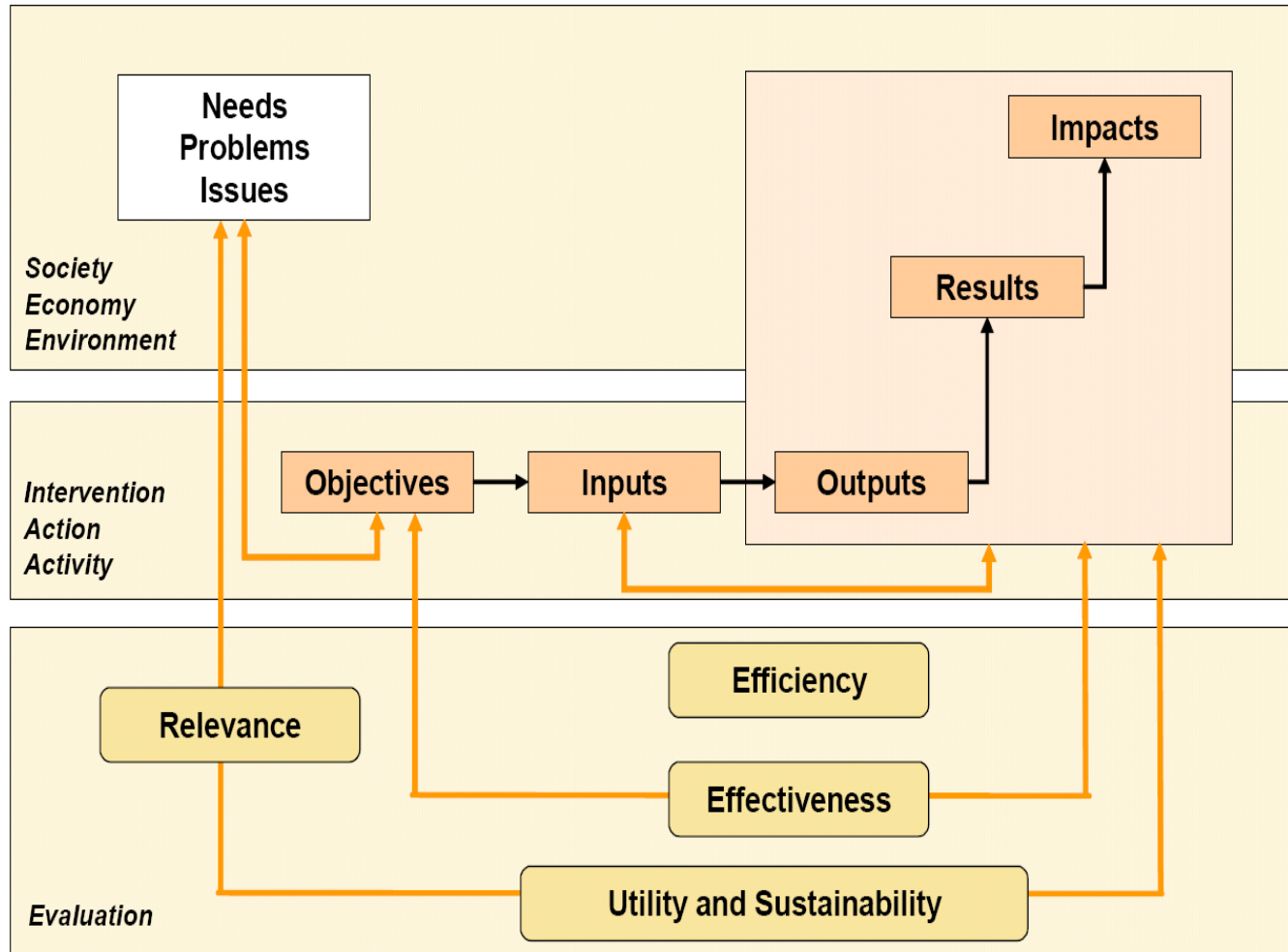




# Intervention Logic and Evaluation Issues



Education and Culture DG





# Evaluation – Why?

- Information tool that supports the preparation and implementation of public interventions, and reports on the corresponding results
- Serves double purpose:
  - Learning
  - Accountability





# Evaluation – When?

- All EAC activities are evaluated regularly
- Valid, objective and quality assured information is available on a continuous basis, to provide inputs to e.g. the strategic planning cycle
- Evaluations (and impact assessments) are timed and tailored to provide a solid evidence base for all major decisions relating to EAC activities
- Evaluation information is required before new initiatives are accepted in planning (Barroso II working methods)





# Evaluation – Who?

- Overall responsibility: **operational management** of EAC
- A **central cell** (in Unit R2) provides methodological guidance and quality assurance, and ensures objectivity of evaluations
- Evaluations are carried out by **external, independent** experts;
- Evaluations are supervised by a **Steering Group**, consisting of EAC staff + representatives of other DGs





# Evaluation – How?

- Because of the nature of EAC interventions, evaluations (and impact assessments) are to a large extent relying on **qualitative information**, e.g. views of the stakeholders and the citizens
- Therefore, it is crucial that a **proper consultation** is carried out of all groups concerned
- A combination of **different methodological tools** is applied to ensure a solid evidence base for all key conclusions
- **Responsibility for the methodology** lies with the external experts, to ensure objectivity
- **Framework contract**



## DG EAC: Organisation of the Evaluation Process – allocation of main responsibilities

Duration (appr.)

|                        | 2 months                                                                             |                                                                                                          | 5 - 7 months                         |                           |                                                                                                                                                                                                                                        | 8 - 12 months   |                                                                                                  | 6 - 12 months                                                                              |                                                        |  |
|------------------------|--------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------|--------------------------------------|---------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|--------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|--------------------------------------------------------|--|
|                        | Planning                                                                             |                                                                                                          | Design                               |                           |                                                                                                                                                                                                                                        | Execution       |                                                                                                  | Follow-up                                                                                  |                                                        |  |
|                        | Programming                                                                          | Preparation                                                                                              | Terms of Reference                   | Setting up the Assignment | Inception                                                                                                                                                                                                                              | Data Collection | Analysis & Judgment                                                                              | Reporting & Dissemination                                                                  | Action Plan                                            |  |
| Evaluation Cell        | 1. Draft evaluation/A programme<br>4. Submit evaluation/A programme to SecGen        |                                                                                                          | 12. Validate terms of reference      |                           |                                                                                                                                                                                                                                        |                 | 26. Validate final report                                                                        | 28. Complete Q assessment, grids No. 2&3<br>29. Update EIMS<br>30. Publish on Europa       | 34. Validate action plan<br>36. Monitor implementation |  |
| Operational Management | 2. Comment on draft Programme<br>5. Allocate budget<br>6. Appoint evaluation manager |                                                                                                          |                                      | 14. Process contract      |                                                                                                                                                                                                                                        |                 | 27. Approve final report                                                                         | 32. Disseminate evaluation results<br>33. Draft action plan<br>35. Produce progress report |                                                        |  |
| Evaluation Manager     |                                                                                      | 7. Prepare timetable and documentation<br>8. Choose procurement procedure<br>9. Invite to steering group |                                      |                           |                                                                                                                                                                                                                                        |                 |                                                                                                  |                                                                                            |                                                        |  |
| Steering Group         |                                                                                      |                                                                                                          | 11. Establ. draft Terms of Reference | 13. Agree on offer        | 15. Prepare kick-off<br>16. Provide doc. and info. to evaluator<br>19. Approve inception report                                                                                                                                        |                 | 22. Approve interim report<br>25. Comment and agree on Report + Complete Q assessment grid No. 1 |                                                                                            |                                                        |  |
| Evaluator              |                                                                                      |                                                                                                          |                                      |                           | 17. Finalise methodology<br>18. Prepare inception report<br>20. Collect primary and secondary data<br>21. Provide interim report<br>23. Analyse data, provide conclusions and judgments<br>24. Provide draft + final evaluation report |                 |                                                                                                  |                                                                                            |                                                        |  |
| Directors' Board       | 3. Approve evaluation programme                                                      |                                                                                                          |                                      |                           |                                                                                                                                                                                                                                        |                 |                                                                                                  |                                                                                            |                                                        |  |
| Director General       |                                                                                      |                                                                                                          |                                      |                           |                                                                                                                                                                                                                                        |                 |                                                                                                  | 31. Send evaluation report to Cabinet                                                      |                                                        |  |



### 3. Impact Assessment – What?

- “A set of logical steps to be followed when you prepare policy proposals”

Ref: Impact Assessment Guidelines, SEC(2009)92

- Evaluation analyses:
  - Relevance
  - Efficiency
  - Effectiveness
  - Utility
  - Sustainability



# Impact Assessment – Why?

- A process that prepares evidence for political decision-makers on the advantages and disadvantages of possible policy options by assessing their potential impacts
- Purpose:
  - Early internal coordination
  - Better and comprehensive analysis
    - ⇒ better and more coherent proposals
  - Justification and support for proposals
  - Transparency





# Impact Assessment – When?

When required?

- IA Guidelines provide no firm rules anymore: decision by the SG, IAB, and DGs concerned
- Based on the nature of an initiative:
  - Proposals for Decisions, Directives and Regulations: **always**
  - Proposals for Commission and Council Recommendations: **highly likely**
  - Commission Communications on new/renewed policies: **likely**
  - Commission Communications on initiative within existing legal framework: **unlikely**
  - Green Papers: **highly unlikely**



# Impact Assessment – Who?

- Impact assessments are led by **operational internal resources**, but may have **external support**
- **Central cell** plays similar role as for evaluations, but powers to ensure quality assurance are less developed (is changing)
- Impact assessments are supervised by an **Inter-service Steering Group**
- **Impact Assessment Board (IAB)**: centralised quality assurance

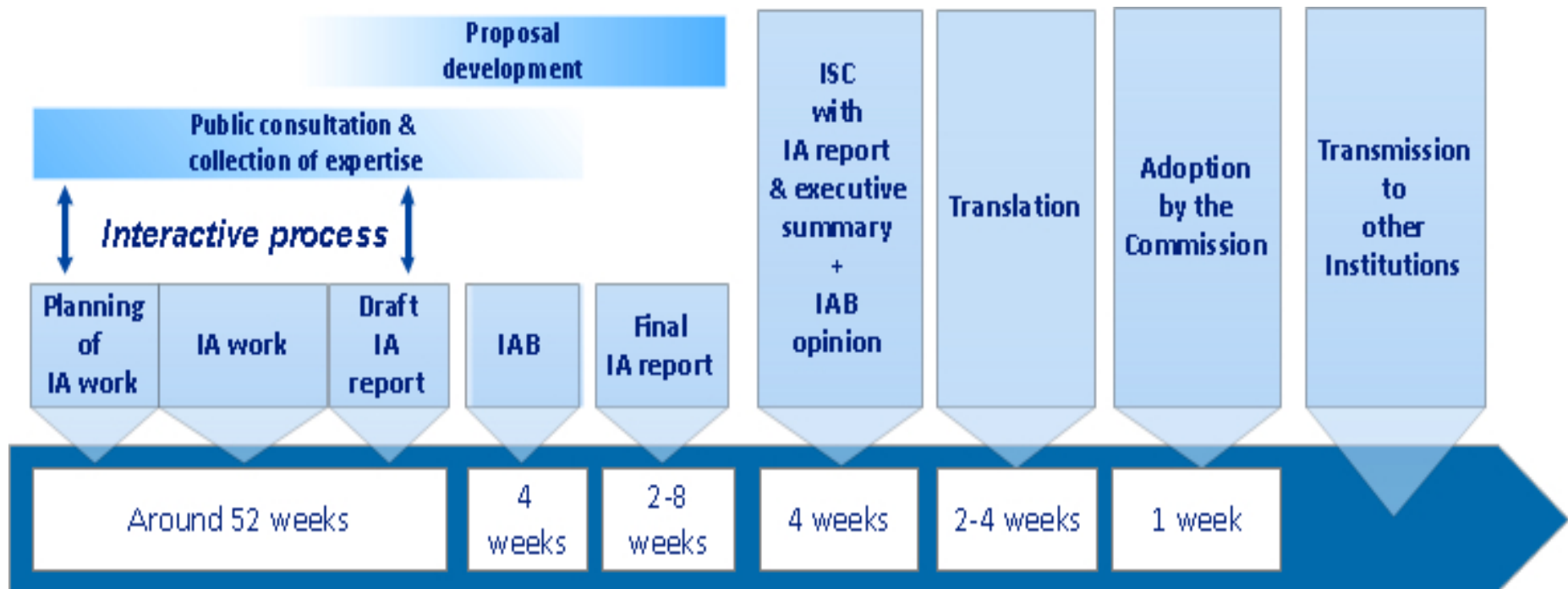


# Impact Assessment – How?

- Commission IA guidelines
- Standard content:
  - Problem definition
  - Objectives
  - Options
  - Analysis of economic, social, environmental impacts
  - Compare options
  - Monitoring and evaluation
- Proportionality
- Strong accent on use of available evaluation/studies results



# Impact Assessment – How?





## 4. Challenges

- Long and heavy processes – insufficient resources allocated
- Quality of consultants
- Independence - objectivity
- Application of proportionality (predictability of required quality)
- Insufficient use of results in decision-making process



# Keys to success

- Limited political pressure (e.g. on timing IA)
- Strong positive pressure within Institution (IAB)
- Good planning and coordination of work
- Credible and timely internal methodological/technical support
- Clear roles/mandates of actors
- Link between evaluations and IAs
- Trained evaluation/IA managers and enlightened hierarchy

